

RECREATION AND COMMUNITY SERVICES DEPARTMENT



Pat Lindsey, IBCLC, RLC
Florida Breastfeeding Coalition, Inc.
210 Lookout Place
Maitland, FL 32751

Aug. 8, 2008

Dear Ms. Lindsey,

Thank you for your letter regarding the recent incident at Kids Kampus. On behalf of the City of Jacksonville and JaxParks, please accept my sincere apologies for the actions of the staff involved.

Please be aware that the City of Jacksonville understands and supports a woman's legal right to breastfeed in public. Throughout the years, many mothers have breastfed their children in our parks and at our swimming pools without incident.

The City does not have any policies in place that attempt to restrict a woman's right to breast feed, nor is there an intention to implement such policies.

The initial incident at Kids Kampus was the result of staff misinterpreting the policies posted at the park's water park. As soon as JaxParks management was made aware of the issue, all of the Kids Kampus staff was retrained and other park employees were reminded of the correct interpretation of the policy. The correct interpretation of the policy emphasizes that an infant-in-arms being breastfed or bottle-fed is allowed in all JaxParks facilities.

In response to the poor customer service demonstrated by staff following the incident, please be assured that corrective action is being taken within the appropriate guidelines.

If you have any further questions or comments concerning this incident, please feel free to contact me.

Respectfully,

A handwritten signature in blue ink that reads "Kelley Boree".

Kelley Boree
Deputy Director, Recreation and Community Services

KB/pmw

cc: Councilman Daniel Davis
Roslyn Phillips, Director of Recreation and Community Services
Holly Howe